



HOTEL RULES

Beginning the stay at the hotel means that you accept the regulations of this Rules of Procedure. The Hotel Management would appreciate guests cooperation in respecting the rules, which are here for your own safety and to ensure a comfortable and trouble free stay.

1. Hotel rooms are rented on a daily basis. Unless stated otherwise at the time of check-in, it will be assumed that the room is rented for one night only.
2. Check in time 2 pm, check-out time is at 12 am of the following day. Should a guest wish to extend the stay (or a hotel day) beyond the period indicated, please notify the reception desk as soon as You can. Although we will do our best to help, all such requests are subject to room availability.
3. Under no circumstances may a hotel guest transfer their room to other person. People not registered as hotel guests may not visit or stay in a guest's room between the hours of 10 pm and 7 am. After 10 pm Guests should check-in the persons being in his room, in this case extra charges may be added.
4. Hotel quiet hours are obligatory from 10 pm to 7 am the following day. The behavior of guests and other person making avail of hotel's services should not disturb the peaceful stay of other guests. The hotel may refuse to render any further services to a person who infringes that principle.
5. The Management reserves the right to refuse admission to any person who has deliberately infringed hotel rules during a previous visit causing damage to hotel property or that of another Guest, disturbed the peace and quiet of other Guests in the hotel, verbally threatened or physically assaulted any member of staff.
6. In case of violation of the provisions of these regulations, the hotel may refuse to continue to provide services to a person who violates them. Such a person is required to immediately follow the request of the hotel personnel to pay the fee for the provided services, to pay for any possible damage and destruction made and to leave the property.
7. The Guest shall bear full substantial and legal responsibility for any damage or destruction of equipment and devices of the hotel attributable to him/her or people visiting him/her. Hotel guests should inform the hotel reception immediately after they have noticed that damage has occurred.
8. Under aged guests must be under the constant care and supervision of adults during the entire stay in the hotel. The legal guardians of children are responsible for the behavior of their children, including any damage and injury they have made.
9. For reasons of fire safety, the use of open fire, electric heaters, flat irons and similar items which are not items of room equipment is forbidden.
10. In the hotel, including the hotel rooms and apartments, in accordance with the law of 8 April 2010 amending the Act on Protection of Health against the Consequences of the Use of Tobacco and

Tobacco Products and the Act on State Sanitary inspection (Journal of Law, No. 81, item 529) – smoking cigarettes and tobacco products in a hotel room is equivalent to the Guests consent to cover the costs of room dearomatization in the amount of 500 PLN.

11. Items which may be left in the hotel room by departing Guest will be sent to the address given by the Guest and on his cost. Otherwise hotel will store left items for 3 months. The hotel is not responsible for items left behind.
12. The hotel renders services according to the category and standard it has been awarded. Should Guests wish to complain about the service quality, they are requested to notify such complaints at the reception at the earliest possible moment to allow the hotel staff to react rapidly.
13. In the case of any fault in the room which can't be repaired, the hotel will make an effort – whenever possible – to change the room or extenuate the inconvenience.
14. The hotel accepts responsibility for the loss of or damage to the articles brought by person using the hotel's services to the extent defined in the provisions in art. 846-852 of the Civil Code. All valuable things the Guests are asked to keep in the room safe.
15. Whenever as guest leaves his room he should check that the door and windows are proper locked.

We wish you a pleasant stay at Marina Club Hotel!

